



Optimize the warranty handling process and increase warranty revenue with Annata 365 Warranty.

Annata 365 is an industry vertical solution for organizations who Import, distribute, sell and service vehicles and equipment. Annata's A.I powered warranty management solution intelligently enables dealers, suppliers, and OEMs to streamline warranty processes, reduce warranty costs, improve collaboration among all stakeholders, and enhance customer satisfaction.



Dealer



Dealer receives warranty request from customer.

Dealer processes the received warranty claim to the importer.

Importer

Inbound



Importer receives the warranty claim from the dealer.

Importer processes the reimbursement to the dealer and applies for full settlement from the OEM

OEM

Outbound



OEM receives the settlement request from the importer.

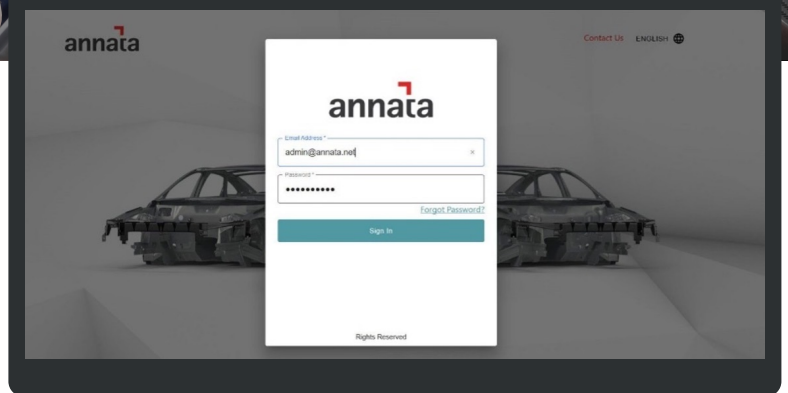
OEM can choose to approve, reject, partially or fully settle the reimbursement.

Why businesses choose the Annata 365 Warranty management solution

-  Automatic warranty claim validation
-  Service & recall campaign support
-  Effortless management of outbound and inbound warranty claims
-  Standardized and extended warranty features
-  Fully functional connection to work orders
-  Supports preliminary invoicing and pre-work approval
-  Smooth parts return and replacement processes
-  Seamless integration to the dealer portal and other external interfaces



Enabling businesses to identify safety issues and warranty recovery opportunities through streamlined, digital solutions.



Manage multiple brands

Set up and manage unlimited number of brands, class, or models. Multiple warranty terms can be set-up to follow different rules based on manufacturer.

Manage unlimited warranty types

Manage a variety of warranty types including standard, extended, parts, and used product warranties,

Provide automated warranty updates

Create and maintain the device warranty registration data dynamically via batch uploads.

Manage communication on warranty extensions

Advanced notification framework automatically triggers E-mail/SMS notification to the customers upon warranty expiration/extension.

Offer warranty self-registrations

Specialized power tools enable customers to submit warranty registrations and extension requests.



Annata consists of highly motivated professionals, who through creativity, collaboration and commitment, assists customers excel in their business. With partners in over 50 countries in all continents, Annata 365 is professionally delivered by hundreds of consultants to international and local customers.

For more information, visit :
<https://annata.net/solutions/a365-warranty/>



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