Power The Future of Your Specialty Vehicle Business with Annata
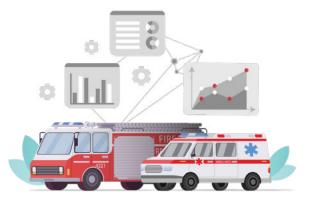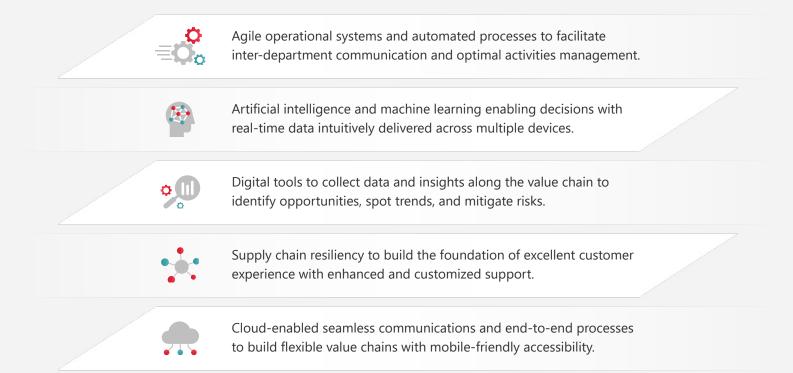
As a Global Systems Integrator that leverages the technological power of the Microsoft Dynamics 365 platform, Annata provides intuitive business solutions engineered specifically to assist specialty vehicle businesses. Annata covers industry-specific needs throughout the entire lifecycle of specialty vehicles.

From enhancing operational efficiencies to real-time fleet management, Annata offers a comprehensive cloud-based suite of solutions to support specialty vehicle businesses to uncover a world of opportunities through disruptive business models and new revenue streams.

Key features of the annata365 for Specialty Vehicle businesses

Agile operational systems and automated processes to facilitate inter-department communication and optimal activities management.

Artificial intelligence and machine learning enabling decisions with real-time data intuitively delivered across multiple devices.

Digital tools to collect data and insights along the value chain to identify opportunities, spot trends, and mitigate risks.

Supply chain resiliency to build the foundation of excellent customer experience with enhanced and customized support.

Cloud-enabled seamless communications and end-to-end processes to build flexible value chains with mobile-friendly accessibility.

annata.net

2022/2023
INNERCIRCLE
for Microsoft Business Applications

Microsoft
Partner
Microsoft
2022 Partner of the Year Finalist
Automotive, Mobility & Transportation Award

Discover new business capabilities as an **Intelligent Enterprise with Annata Business solutions**

Annata's unified technology solutions are tailor-made to assist automotive manufacturers, distributors, importers, dealer groups, rental companies, and fleet operators to transform existing business processes through cloud-enabling digitization, automation, and advanced analytics with the use of artificial intelligence, IoT technologies, and machine learning.

The annata365 solution suite includes:

annata365 Dealer Management

Modern, scalable, cloud-based management solution that is tailor-made for dealerships.

- Experience swift and accessible vehicle configurations and customizations.
- Gain a 360° overview of each vehicle in your dealership.
- Manage adjustable service and finance packages.
- Hassle-free management of warranty packages.
- Manage timesheets effectively.
- Update maintenance plans and service recalls seamlessly.
- Oversee warranty management package uptake.

annata365 Inspections

Streamlines inspection processes by providing analytical insight and seamless integration.

- Manage and perform inspections with or without a device as the subject.
- Record observations for devices during inspections or whenever needed.
- Define checkpoints and support actions.
- Define checklists quickly and consistently from reusable checkpoints.
- Set rules to reduce risk and effort to drive compliance by guiding users during inspection entry.

annata365 Warranty

Optimizes the warranty handling process and increases warranty revenue.

- Effortlessly manage outbound and inbound warranty claims.
- Customize service and recall campaign support.
- Manage communication on warranty extensions.
- View standardized and extended warranty features.
- Configure smooth parts return.
- Develop fully functional connection to work orders.
- Support preliminary invoicing and pre-work approval.

annata365 Import Management

Unified solution with full functionality to control vehicle orders, vehicle returns, automated warranty claims processes, vehicle shipment, and distribution.

- Gain efficiency in supply chain management.
- Improve customer service.
- Connect seamlessly to PDI partners, transporters, and authorities.
- Utilize powerful analytical tools that provide greater insights for business intelligence.
- Collaborate efficiently with automotive dealers.

annata365 Sales

Supports multiple brands and locations with capabilities tailored to industry-specific business processes, data models, and functionalities.

- Customize and configure the upselling of additional accessories.
- Identify service and finance packages to boost revenue.
- Improve customer retention, secure loyalty, and increase dealership profit.
- Workshop and resource scheduling to streamline resource management.

annata365 Dealer Portal

Allows dealers to create, monitor, and maintain transactions directly with the importer or manufacturer.

- View availability of stock and inventory in real-time.
- Increase the effectiveness of business processes with the ability to customize product configurations.
- Plan the production and distribution of vehicles and devices according to market demands.
- Provide better visibility to business partners to manage warranty, inventory, and overall stock.
- Reduce management costs, human error, and improves customer satisfaction.

annata365 Service

Improves efficiency, reliability, and profitability of the service process through advanced support for industry-specific requirements.

- Keep track of vehicle history seamlessly.
- Streamline resource management through workshop and resource scheduling.
- Create service and maintenance contracts with variable configuration templates, prices, and validity along with monthly fees collection.
- Generate instant analysis and assessment of vehicles through real-time data connectivity (annata365 service).
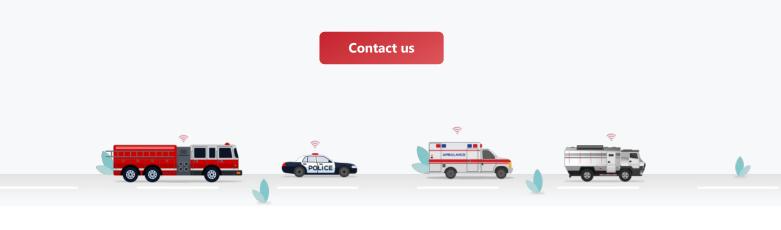
annata365 Rental

Provides rent-based businesses with all the features needed for monitoring and analyzing the entire rental process.

- Manage vehicle rentals quickly and easily without the need for expensive infrastructure.
- Create professional invoices, send payment reminders, and keep track of your charges.
- Manage and track your rental returns in real-time.
- Reduce vehicle downtime and maintenance costs.

Unlock a wealth of new business opportunities with Annata

Annata consists of highly motivated professionals, who through creativity, collaboration, and commitment, assists customers excel in their business. With partners in over 50 countries in all continents, annata365 is professionally delivered by hundreds of consultants to international and local customers.

Contact us

annata

2022/2023
INNERCIRCLE
for Microsoft Business Applications

Microsoft
Partner

2022 Partner of the Year Finalist
Automotive, Mobility & Transportation Award

Microsoft

For more information, visit our website